

Key	Summary	Agency	Status	Priority (P1-P4)
RIB-9379	L1B - Application Error - EDG Error	HSRI	Resolved	P3
RIB-9351	L1B - Medicaid eligible without meeting 5-	HSRI	Resolved	P3
RIB-9340	Incorrect CED - 54689	HSRI	Resolved	P3
RIB-9320	L1B - Cannot reinstate plan/showing	HSRI	Resolved	P3
RIB-9313	CLONE - L1B: 2016 B+E - 522923579-	HSRI	Cancelled	P3
RIB-9309	Cannot proceed with disposition due to	DHS	Cancelled	P3
RIB-9306	MAGI Eligible Child is Receiving QHP	HSRI	Resolved	P3
RIB-9292	Permissions: All users need access to the	EOHHS	Cancelled	P3
RIB-9290	Systemic issue - MA/QHP error at run up	EOHHS	Cancelled	P3
RIB-9289	CLONE - CCAP Batch 12A Recon	Deloitte	Resolved	P3
RIB-9276	Change plan to Neighborhood	DHS	Resolved	P3
RIB-9275	L1B - Medicaid eligible without meeting 5-	HSRI	Resolved	P3
RIB-9259	L1B - Medicaid eligible without meeting 5-	HSRI	Resolved	P3
RIB-9258	L1B - Medicaid eligible without meeting 5-	HSRI	Resolved	P3
RIB-9255	Pencil showing at approval page but when	DHS	Resolved	P3
RIB-9252	EBT Card issue - card does not exist	DHS	Resolved	P3
RIB-9248	Business Rule/Validation error or on	DHS	Resolved	P3
RIB-9230	Failed citizenship requirement for a SNAP	DHS	Resolved	P3
RIB-9222	REI 2016 coverage	HSRI	Closed	P3
RIB-9210	207 Plan Selection Issues	HSRI	Cancelled	P3
RIB-9208	Disenrolled Account Needs to be	HSRI	Closed	P3
RIB-9207	REI 2016 coverage; incorrect NLE term	HSRI	Closed	P3
RIB-9203	Individual Who Has Not Met 5-Year Bar is	HSRI	Resolved	P3
RIB-9195	REI 2016 coverage	HSRI	Closed	P3
RIB-9184	SVES Response Batch (IN-RCV-SVES-SSN) is	Deloitte	Resolved	P3
RIB-9171	Incorrect Medicaid Eligibility	HSRI	Resolved	P3
RIB-9161	L1B - Invalid Eligibility - 5 Year Bar Not Met	HSRI	Resolved	P3
RIB-9160	Should system recognize entered death	EOHHS	Resolved	P3
RIB-9155	L1B - 2016 Invalid Eligibility	HSRI	Resolved	P3
RIB-9152	Household switched to MA-eligible due to	HSRI	Resolved	P3
RIB-9146	L1B - Incorrectly showing Medicaid	HSRI	Resolved	P3
RIB-9144	Customer Not Opting For Coverage	HSRI	Cancelled	P3
RIB-9138	Business Rule/Validation error or run	DHS	Resolved	P3
RIB-9125	Case needs reinstating	HSRI	Cancelled	P3
RIB-9123	L1B - Application Error Page	HSRI	Closed	P3
RIB-9119	REI 2016 coverage	HSRI	Closed	P3
RIB-9116	L1B - Application Error - Missing	HSRI	Closed	P3
RIB-9112	REI coverage	HSRI	Resolved	P3
RIB-9110	Systems Out of Sync	HSRI	Closed	P3
RIB-9108	Customer has eligibility but name on	HSRI	Resolved	P3
RIB-9105	Systems out of sync	HSRI	Closed	P3
RIB-9104	FMS out of sync	HSRI	Closed	P3

RIB-9102	Can not re-enroll for 2016, SEP can not be	HSRI	Resolved	P3
RIB-9099	REI 2016 coverage	HSRI	Resolved	P3
RIB-9096	QC October SNAP Negative Universe &	DHS	Resolved	P3
RIB-9090	Plan Selection Issues	HSRI	Closed	P3
RIB-9089	For Customers who have reconciled	HSRI	Closed	P2
RIB-9087	CLONE - Income not calculated correctly	HSRI	Closed	P3
RIB-9083	REI 2016 coverage	HSRI	Closed	P3
RIB-9082	Missing APTC and incorrect CSR	HSRI	Closed	P3
RIB-9080	L1B - 2016 REI Coverage + Update PTD	HSRI	Closed	P3
RIB-9076	L1B - 2016 + Invalid Eligibility	HSRI	Resolved	P3
RIB-9075	REI 2016 coverage	HSRI	Closed	P3
RIB-9073	Systems out of sync	HSRI	Resolved	P3
RIB-9069	Failed Alien Status	HSRI	Closed	P3
RIB-9068	Relationship Error When Submitting An	HSRI	Closed	P3
RIB-9064	Account Disenrolled for Tax Filing Needs	HSRI	Cancelled	P3
RIB-9062	Disenrolled Account needs Reinstatement	HSRI	Cancelled	P3
RIB-9057	Error message when attempting to	HSRI	Resolved	P3
RIB-9055	Systems out of sync	HSRI	Resolved	P3
RIB-9044	GPA rerun the triggers	DHS	Resolved	P3
RIB-9042	Opening SSP Saving Account records	DHS	Resolved	P3
RIB-9040	Incorrect SSP amounts	EOHHS	Resolved	P3
RIB-9036	Issuing SSP Recon records	DHS	Resolved	P3
RIB-9029	Multiple individuals in DC INDV with	DHS	Resolved	P3
RIB-9024	Appeals - 199742	HSRI	Resolved	P3
RIB-9021	CLONE - L1B - Application Error Page	HSRI	Resolved	P3
RIB-9018	Systems out of sync	HSRI	Resolved	P3
RIB-9013	Fix to Update Dc Case Program Records	DHS	Resolved	P3
RIB-9008	Lobby ticket and individual search	DHS	Resolved	P3
RIB-9006	Unable to reissue EBT Card (Business	DHS	Resolved	P3
RIB-9003	Business Rule/Validation error or while	DHS	Cancelled	P3
RIB-9001	Business Rule/Validation error or on	DHS	Resolved	P3
RIB-9000	Customer dis-enrolled in error	HSRI	Resolved	P3
RIB-8992	Case completely denying LTSS programs	EOHHS	Resolved	P3
RIB-8988	CLONE - L1B - 2016 + 2017 Enrollment	HSRI	Closed	P3
RIB-8984	Ref table updates for the rate for CCAP	DHS	Resolved	P3
RIB-8981	CCAP Provider Portal: provider ID 75000	DHS	Cancelled	P3
RIB-8979	Customer has 2 accounts with different	HSRI	Closed	P3
RIB-8977	Unable to authorize QHP so stuck in recert	DHS	Cancelled	P3
RIB-8975	Can not be enrolled in 2016 and 2017	HSRI	Closed	P3
RIB-8972	NFP DISENROLLED policies are being sent	HSRI	Resolved	P4
RIB-8966	L3 Ticket Account: 276615	HSRI	Resolved	P3
RIB-8949	Duplicate deductions are showing on	EOHHS	Resolved	P2
RIB-8940	Business Rule/Validation error or at e-	DHS	Resolved	P3
RIB-8939	CLONE - 2016 - REI coverage	HSRI	Closed	P3

RIB-8938	Business Rule/Validation error or on play	DHS	Cancelled	P3
RIB-8927	Customer is active in bridges and inactive	DHS	Resolved	P3
RIB-8924	REI 2016 coverage	HSRI	Closed	P3
RIB-8923	Not allowing client to add spouse to case	EOHHS	Cancelled	P3
RIB-8922	CLONE - 2016 - REI coverage	HSRI	Closed	P3
RIB-8918	Systems out of sync	HSRI	Resolved	P3
RIB-8903	DHS 1046 - Six Month Interim Report -	Deloitte	Resolved	P3
RIB-8899	Business Rule/Validation error or	DHS	Resolved	P3
RIB-8893	MMIS: Multiple 1A transactions being	Deloitte	Resolved	P3
RIB-8884	CLONE - MMIS - Reoccurring 30A Errors to	EOHHS	Resolved	P3
RIB-8883	Issuing Recon records	DHS	Resolved	P3
RIB-8881	System is hanging: spinning and eventually	DHS	Resolved	P3
RIB-8875	Cannot withdraw this T#	DHS	Cancelled	P3
RIB-8874	Case requesting closure in October not	DHS	Cancelled	P3
RIB-8873	Error on Issuance Details Screen For EBT	DHS	Resolved	P3
RIB-8872	CLONE - Missing verification checklist	DHS	Cancelled	P3
RIB-8870	CLONE - LTSS - 4026 cannot proceed with	DHS	Resolved	P3
RIB-8859	CCAP Provider Portal: Enrollment Recon -	DHS	Resolved	P3
RIB-8852	Full 2017 enrollment does not merge to	HSRI	Resolved	P3
RIB-8847	Business Rule/Validation error or as Wrap	DHS	Cancelled	P3
RIB-8841	Business Rule/Validation error or at run	DHS	Cancelled	P3
RIB-8838	FMS out of sync	HSRI	Resolved	P3
RIB-8837	Suppress Notice 501069378	DHS	Resolved	P3
RIB-8834	Unable to move to intake from	DHS	Resolved	P3
RIB-8832	L1B - Member lost coverage with no	HSRI	Resolved	P3
RIB-8826	REI 2016 coverage	HSRI	Resolved	P3
RIB-8825	L1B - Member lost coverage for Dec 2016	HSRI	Closed	P3
RIB-8818	Former RI resident applying for benefits in	DHS	Resolved	P3
RIB-8817	REI 2016 coverage	HSRI	Resolved	P3
RIB-8816	Bad eligibility start or end dates causing	HSRI	Cancelled	P3
RIB-8808	REI 2016 coverage	HSRI	Closed	P3
RIB-8806	Child is applying for CCAP but does not	DHS	Resolved	P3
RIB-8801	Business Rule/Validation error or at	DHS	Resolved	P3
RIB-8800	Business Rule/Validation error or at e-	DHS	Resolved	P3
RIB-8799	Eligibility Issue	HSRI	Resolved	P3
RIB-8797	Recertification date did not update (LTSS)	DHS	Resolved	P3
RIB-8790	Retro NLE term, need to REI 2016	HSRI	Closed	P3
RIB-8789	Concrete Products - error on login	HSRI	Closed	P3
RIB-8785	CCAP Provider Portal: elig status must	DHS	Resolved	P3
RIB-8782	RIW Closed for 12/1	DHS	Cancelled	P3
RIB-8781	Business Rule/Validation error or trying to	DHS	Resolved	P3
RIB-8780	Failed Alien Status Requirement	HSRI	Closed	P3
RIB-8778	Lobby Ticket Numbers are not all	DHS	Resolved	P3
RIB-8776	12/1 RIW Benefits not issued	DHS	Resolved	P3

RIB-8775	<a href="#">CLONE - CLONE - Failed Alien Status</a>	HSRI	Cancelled	P3
RIB-8773	<a href="#">Person in case not appearing in program</a>	DHS	Resolved	P3
RIB-8772	<a href="#">Unable to remove alternate payee</a>	DHS	Resolved	P3
RIB-8769	<a href="#">Child Support Sanction Did Not Convert</a>	DHS	Resolved	P3
RIB-8768	<a href="#">Minor US Citizens denied SNAP because</a>	DHS	Resolved	P3
RIB-8766	<a href="#">Child is not an option when attempting to</a>	DHS	Cancelled	P3
RIB-8765	<a href="#">Parent: Looping Issue</a>	HSRI	Closed	P3
RIB-8764	<a href="#">Error 30005: History Runtime</a>	DHS	Resolved	P3
RIB-8762	<a href="#">Encountered New Exception While</a>	Deloitte	Resolved	P3
RIB-8761	<a href="#">REI 2016 coverage</a>	HSRI	Resolved	P3
RIB-8759	<a href="#">MMIS - Send MCI ID when MID is null</a>	EOHHS	Resolved	P3
RIB-8758	<a href="#">CLONE - CCAP Batch 12A Recon</a>	Deloitte	Resolved	P3
RIB-8757	<a href="#">Issues running eligibility for the GPA</a>	DHS	Resolved	P3
RIB-8756	<a href="#">CCAP Provider Portal: Recon Screen - Sort</a>	Deloitte	Resolved	P3
RIB-8748	<a href="#">CLONE - 2016 REI Coverage - TNIA Dis-</a>	HSRI	Closed	P3
RIB-8738	<a href="#">Parent: CLONE - 2016 REI Coverage - TNIA</a>	HSRI	Resolved	P3
RIB-8736	<a href="#">Customer now closed RIW in December,</a>	DHS	Resolved	P3
RIB-8734	<a href="#">L1B - Member lost coverage 11/30/16</a>	HSRI	Resolved	P3
RIB-8727	<a href="#">Choose Coverage Effective Date blocking</a>	DHS	Resolved	P3
RIB-8724	<a href="#">Business Rule/Validation error or</a>	DHS	Resolved	P3
RIB-8722	<a href="#">unable to navigate beyond choose</a>	DHS	Cancelled	P3
RIB-8715	<a href="#">REI 2016 coverage</a>	HSRI	Closed	P3
RIB-8713	<a href="#">REI 2016 coverage</a>	HSRI	Closed	P3
RIB-8709	<a href="#">DCYF CCAP - Business Rule/Validation</a>	DHS	Resolved	P3
RIB-8703	<a href="#">Authorization trigger not processed for IN</a>	DHS	Resolved	P3
RIB-8699	<a href="#">2016 - L1B - ACCOUNT # 94536 REI</a>	HSRI	Resolved	P3
RIB-8694	<a href="#">L1B - Application Error Page</a>	HSRI	Closed	P3
RIB-8692	<a href="#">Unable to complete redetermination with</a>	DHS	Resolved	P3
RIB-8691	<a href="#">Child Care incorrectly being denied</a>	DHS	Resolved	P3
RIB-8681	<a href="#">School One - Dental renewal</a>	HSRI	Closed	P3
RIB-8680	<a href="#">confirm coverage</a>	HSRI	Closed	P3
RIB-8671	<a href="#">Customer dis-enrolled from 2016 coverage</a>	HSRI	Resolved	P3
RIB-8669	<a href="#">Unestablished Claims being recouped</a>	Deloitte	Resolved	P3
RIB-8666	<a href="#">Business Rule/Validation error or on E-Sig</a>	DHS	Resolved	P3
RIB-8655	<a href="#">Parent: L1B - 2017 Enrollment Issue &amp;</a>	HSRI	Closed	P3
RIB-8648	<a href="#">Business Rule/Validation error or at e-</a>	DHS	Resolved	P3
RIB-8646	<a href="#">Cases outside RI cannot be approved for</a>	DHS	Resolved	P3
RIB-8643	<a href="#">Business Rule/Validation error or when</a>	DHS	Resolved	P3
RIB-8633	<a href="#">Prod Exception Data fix</a>	Deloitte	Resolved	P3
RIB-8632	<a href="#">SNAP 12/1 Not issued</a>	DHS	Resolved	P3
RIB-8627	<a href="#">Norman Bird Sanctuary - reopen group</a>	HSRI	Closed	P3
RIB-8626	<a href="#">CCRU - Claim type, SNAP Claim types are</a>	DHS	Cancelled	P3
RIB-8625	<a href="#">Mentor, Inc. - reopen group app</a>	HSRI	Closed	P3
RIB-8623	<a href="#">TANF real time job not processing 48 cases</a>	DHS	Resolved	P3

RIB-8621	DCYF CCAP - Child Care provider got error	DHS	Resolved	P3
RIB-8616	CCAP Provider Portal: "add individual"	Deloitte	Resolved	P3
RIB-8613	Medicaid terminated due to individual	EOHHS	Resolved	P3
RIB-8611	IN834FTDLY batch not inserting	HSRI	Resolved	P3
RIB-8607	L3 - Comfirm correct APTCs are being	HSRI	Closed	P3
RIB-8604	Income not calculated correctly	HSRI	Closed	P3
RIB-8593	Cryptic Error On Alien Details Screen	DHS	Resolved	P3
RIB-8589	IDP Americas, Inc. - New EE still INITIATED	HSRI	Closed	P3
RIB-8586	D1/D2: Case has wrong start date in MMIS	EOHHS	Closed	P3
RIB-8573	Customer incorrectly associated, cannot	DHS	Resolved	P3
RIB-8568	Search provider link on plan summary	HSRI	Resolved	P3
RIB-8561	4019: Edit the  room and board	DHS	Resolved	P3
RIB-8558	RS - Rates Imported from Access Database	EOHHS	Resolved	P3
RIB-8556	Docs do not appear in Workflow after	DHS	Resolved	P3
RIB-8555	Cannot enroll child to provider	DHS	Cancelled	P3
RIB-8553	CCAP Provider Portal: Provider ID 23326 -	DHS	Resolved	P3
RIB-8544	RS - RS-15 generated with incorrect	EOHHS	Resolved	P3
RIB-8543	KB - Quick Note Truncating Text	EOHHS	Resolved	P3
RIB-8541	FMS out of sync & Multiple Initiated Plans	HSRI	Closed	P3
RIB-8539	REI after NLE term	HSRI	Resolved	P3
RIB-8532	Case should be failing RIW - eligibility	DHS	Resolved	P3
RIB-8529	Sanctions not converted over from	DHS	Resolved	P3
RIB-8528	Burial Contract is being incorrectly	DHS	Resolved	P3
RIB-8523	L3 - Password Reset Error	HSRI	Closed	P3
RIB-8522	Customer still in "initiated" status in WP	HSRI	Closed	P3
RIB-8521	DHS 1010 - Sending 182 RIW December	Deloitte	Resolved	P3
RIB-8519	FMS and carrier out of sync	HSRI	Resolved	P3
RIB-8518	Enrollment records tied to nonexistent	HSRI	Resolved	P3
RIB-8508	Cannot Re-issue EBT Card	DHS	Resolved	P3
RIB-8503	COLA SDX - Change the logic	Deloitte	Resolved	P3
RIB-8502	COLA SDX - Change the logic for the	Deloitte	Resolved	P3
RIB-8496	Unable to reinstate SNAP case	DHS	Resolved	P3
RIB-8491	CLONE - Error Message - you already have	HSRI	Resolved	P3
RIB-8486	Unable to run eligibility due to EDBC	DHS	Resolved	P3
RIB-8485	RIW Employment plan details can't be	DHS	Resolved	P3
RIB-8481	FMS not reflecting customers dis-	HSRI	Resolved	P3
RIB-8478	L1B - 2016 + 2017 Enrollment Issue	HSRI	Closed	P3
RIB-8476	Business Rule/Validation error or on	DHS	Resolved	P3
RIB-8470	Cancelled segments not picked up by 834	Deloitte	Resolved	P3
RIB-8468	FMS and BCBS out of sync	HSRI	Resolved	P3
RIB-8467	Undocumented Applicants Denied QHP	HSRI	Resolved	P3
RIB-8457	L1B - Application Error Page	HSRI	Closed	P3
RIB-8451	Case data pre-populating in completely	DHS	Resolved	P3
RIB-8450	Appeals - 299763	HSRI	Resolved	P3

RIB-8449	Case won't release individual from closed	DHS	Resolved	P3
RIB-8447	CSE: DCI11 triggers are not getting	Deloitte	Resolved	P3
RIB-8446	APTC soft deleted even when members	HSRI	Resolved	P3
RIB-8442	Failed Alien Status Requirement	HSRI	Closed	P3
RIB-8440	Coverage still in "initiated" status and	HSRI	Closed	P3
RIB-8439	The eligibility results and enrollment data	HSRI	Resolved	P3
RIB-8438	IES experiencing 100: Unknown Error	HSRI	Resolved	P3
RIB-8436	L1B - backdate dental to 10/1	HSRI	Closed	P3
RIB-8433	L1B - Application Error Page	HSRI	Resolved	P3
RIB-8425	CCAP Provider Portal: Provider ID 23771,	DHS	Resolved	P3
RIB-8423	REI coverage	HSRI	Closed	P3
RIB-8420	43107 - Unable to enroll both family	HSRI	Resolved	P3
RIB-8414	L2- Missing APTC for remainder of 2016	HSRI	Resolved	P3
RIB-8413	trying to override benefit period for magi-	DHS	Resolved	P3
RIB-8412	REI coverage	HSRI	Closed	P3
RIB-8410	L1A -Reinstated customer, missing APTC	HSRI	Closed	P3
RIB-8404	Denied 2017 APTC	HSRI	Resolved	P3
RIB-8393	Certificate Num Search field	DHS	Cancelled	P3
RIB-8383	L1B - 2017 Enrollment Issue	HSRI	Resolved	P3
RIB-8381	Systems out of Sync	HSRI	Closed	P3
RIB-8371	BDN missing data on details pages	Deloitte	Resolved	P3
RIB-8368	Gather stats for tables	DHS	Resolved	P3
RIB-8367	Prepared Meal Batch Exception	Deloitte	Resolved	P3
RIB-8365	Authorization number not in sync between	DHS	Resolved	P3
RIB-8364	Issuance trigger opening due to wrong sql	DHS	Resolved	P3
RIB-8363	Should not be able to add paystubs when	DHS	Resolved	P4
RIB-8358	update the RCA records for the GPA	DHS	Resolved	P3
RIB-8351	Null Pointer exception on eligibility run	DHS	Resolved	P3
RIB-8350	Lifeline and Utility Letter / Form A-60	Deloitte	Resolved	P3
RIB-8348	Medicaid calculation incorrect for MAGI	EOHHS	Resolved	P3
RIB-8343	L1B - Missing APTC	HSRI	Resolved	P3
RIB-8337	Data fix: Script to close out the task	Deloitte	Resolved	P3
RIB-8336	L2: 2016 B+E -40293	HSRI	Resolved	P3
RIB-8330	L1B - Apply missing APTC 2017	HSRI	Closed	P3
RIB-8326	L1B - 2017 Enrollment Issue	HSRI	Resolved	P3
RIB-8320	Data fix: Cleaning up the data for 97 failed	Deloitte	Resolved	P3
RIB-8318	Unable to establish relationship for newly	DHS	Resolved	P3
RIB-8305	129764 - SEP task will not close. No SEP	HSRI	Resolved	P3
RIB-8303	Denied 2017 APTC/CSR	HSRI	Resolved	P3
RIB-8301	L1B TICKET - ACCOUNT # 14258	HSRI	Resolved	P3
RIB-8282	Chemtex Inc. - Enrollment	HSRI	Closed	P3
RIB-8273	CLONE - Southstream Seafoods - Retro add	HSRI	Resolved	P3
RIB-8270	CLONE - Wellnorth Medical - Change	HSRI	Resolved	P3
RIB-8261	Relationship code sent by Deloitte on Int1	Deloitte	Resolved	P3

RIB-8251	No Financial history in Bridges for EBT	DHS	Resolved	P3
RIB-8248	4028: Cannot Proceed With Disposition	DHS	Resolved	P3
RIB-8242	Limited options in customer portal	HSRI	Cancelled	P3
RIB-8238	Missing Coverage	HSRI	Closed	P3
RIB-8235	Enrollment Issue; QHP plans were not	HSRI	Resolved	P3
RIB-8231	apply APTC	HSRI	Resolved	P3
RIB-8223	DDRI out of sync	HSRI	Closed	P3
RIB-8198	Unable to override data points on Missing	DHS	Resolved	P3
RIB-8181	Failing Alien Status Requirement in 2017	DHS	Resolved	P3
RIB-8180	Insurance panel not populating child in	DHS	Resolved	P3
RIB-8178	Reopen cases closed/denied in error by	Deloitte	Cancelled	P3
RIB-8177	Provider Reading as License Exempt Child	DHS	Cancelled	P3
RIB-8176	Double coverage at BCBS	HSRI	Cancelled	P3
RIB-8168	Client Needs New Anchor Card; Cannot	DHS	Resolved	P3
RIB-8165	L1B - 2017 Enrollment Issue - Display Issue	HSRI	Resolved	P3
RIB-8162	L1B - change CSD	HSRI	Closed	P3
RIB-8160	Appeals - 119699	HSRI	Resolved	P3
RIB-8159	L1B - Application Error Page + Unable to	HSRI	Cancelled	P3
RIB-8154	trying to approve magi for customer	HSRI	Resolved	P3
RIB-8146	Robert Lantz, Inc. dba Bill's Sales - Dental	HSRI	Closed	P3
RIB-8145	Case notes not displaying correctly	DHS	Resolved	P3
RIB-8138	Dropdown values missing in Provider	DHS	Resolved	P3
RIB-8132	L1B - Oops Error Message	HSRI	Resolved	P3
RIB-8120	APTC Fix Needed	HSRI	Closed	P3
RIB-8114	Application Error On Unearned Income	DHS	Resolved	P3
RIB-8108	Missing Coverage at Carrier and Customer	HSRI	Resolved	P3
RIB-8107	Northeast Behavioral Associates -	HSRI	Closed	P3
RIB-8102	Trigger got cancelled for IES669	Deloitte	Resolved	P3
RIB-8094	Update the duplicates	DHS	Resolved	P3
RIB-8093	Union and PAC amount update in Prod	DHS	Resolved	P3
RIB-8092	open the other half of the records for the	DHS	Resolved	P3
RIB-8090	Benefit Numbers in BI FS DETAIL and in	DHS	Resolved	P3
RIB-8089	Sequence Bump in Prod for	DHS	Resolved	P3
RIB-8087	CLONE - Data Fixes for the CCAP Batch 12	DHS	Resolved	P3
RIB-8084	Unable to modify employment plan	DHS	Resolved	P3
RIB-8081	Missing Verification for MA-MAGI, cannot	DHS	Resolved	P3
RIB-8058	COLA BENDEX - Unearned Income start	Deloitte	Resolved	P3
RIB-8041	GPA applications close after 30 days,	DHS	Resolved	P3
RIB-8031	CLONE - FTR Should Not Impact 2016	HSRI	Cancelled	P3
RIB-8028	Bendex interface not displaying results	DHS	Resolved	P3
RIB-8022	218658 - Appeal - Unable to select joint	HSRI	Resolved	P3
RIB-8016	L1B - reinstate coverage	HSRI	Resolved	P3
RIB-8014	LTSS - Couldnt get into 'case change'	EOHHS	Resolved	P3
RIB-7999	Missing Coverage - EAR sent to NHP for	HSRI	Closed	P3

RIB-7997	Business Rule/Validation error or on EDG,	DHS	Resolved	P3
RIB-7983	L1B - Oops Error Message	HSRI	Resolved	P3
RIB-7978	Special Characters in Employer Name	HSRI	Resolved	P4
RIB-7977	The Employer Share has negative values in	HSRI	Resolved	P4
RIB-7976	Duplicate Enrollments in the SHOP 1095	HSRI	Resolved	P4
RIB-7975	Person Id's Missing 1095 SHOP Tables	HSRI	Resolved	P4
RIB-7970	CMS PLR : Employer Postal Codes not	HSRI	Resolved	P4
RIB-7964	Worker inbox search fails for SSP	DHS	Resolved	P3
RIB-7949	L1B - 2017 Enrollment Issue	HSRI	Resolved	P3
RIB-7938	Cumulative hours for a single child in	DHS	Resolved	P3
RIB-7933	Unable to authorize benefits, stuck on	DHS	Resolved	P3
RIB-7931	Failed alien status	HSRI	Resolved	P3
RIB-7930	MAGI failing for residence not in Rhode	DHS	Resolved	P3
RIB-7925	Missing information screen has no missing	DHS	Cancelled	P3
RIB-7924	Duplicate eligibility both in MAGI & QHP	DHS	Resolved	P3
RIB-7910	Client is applying for RIW - duplicate	DHS	Resolved	P3
RIB-7896	Plan Selection Issues	HSRI	Resolved	P3
RIB-7894	approving sanction	DHS	Resolved	P3
RIB-7883	Enrollment "hangs" Please wait while we	DHS	Resolved	P3
RIB-7873	change term date	HSRI	Resolved	P3
RIB-7871	Unable to MCI clear primary individual in	DHS	Resolved	P3
RIB-7869	Child Enrollment- Summary list pulling	DHS	Resolved	P3
RIB-7868	Medicaid terminated but blank notice	EOHHS	Resolved	P3
RIB-7856	REI coverage and Eligibility Issue	HSRI	Resolved	P3
RIB-7853	L2 - Member made income update for	HSRI	Resolved	P3
RIB-7842	CLONE - L1B - Application Error - Tax	HSRI	Closed	P3
RIB-7837	CLONE - Podiatry Services - error in UHIP	HSRI	Closed	P3
RIB-7827	L1B - Application Error Page	HSRI	Resolved	P3
RIB-7820	4 Family Members Approved and	DHS	Resolved	P3
RIB-7803	History Runtime Exception (30005) on	DHS	Resolved	P3
RIB-7802	L1B - 2016 Unable to Complete Enrollment	HSRI	Closed	P3
RIB-7798	incorrect income used for 2017 eligibility	HSRI	Resolved	P3
RIB-7792	SSP and CCAP RECON SCRIPTS	DHS	Resolved	P3
RIB-7785	PEV Batch job is failing	Deloitte	Cancelled	P3
RIB-7774	SNAP case# displays on Medicaide Report	DHS	Resolved	P3
RIB-7760	Incorrect Case Action	Deloitte	Resolved	P3
RIB-7741	IN-SDCYF-MRG batch should remove extra	Deloitte	Resolved	P3
RIB-7731	Document Type cut off in Image Now	DHS	Resolved	P4
RIB-7726	LTSS - Unable to get into caseChange	EOHHS	Resolved	P3
RIB-7721	MA is In-Rhodes but Missing in Bridges	DHS	Resolved	P3
RIB-7717	2016 + 2017 Enrollment Issues	HSRI	Closed	P3
RIB-7712	Eligibility Calculation is Incorrect	DHS	Resolved	P3
RIB-7708	Case Notes Not Saving	DHS	Resolved	P3
RIB-7704	CLONE - Data Fixes for the CCAP Batch 11-	DHS	Resolved	P3

RIB-7702	Data Fixes for the CCAP Batch 11-B	DHS	Resolved	P3
RIB-7697	CCAP tables DUMP and sequence bump in	DHS	Resolved	P3
RIB-7696	Incorrect denial for GPA Bridge benefits	DHS	Resolved	P3
RIB-7694	Child getting incorrect start date for	HSRI	Resolved	P3
RIB-7684	Unable to remove record from	DHS	Cancelled	P3
RIB-7679	Unable to Approve RIW.	DHS	Resolved	P3
RIB-7675	VLP is Not Accurately Validating Alien	DHS	Resolved	P3
RIB-7672	Recoupment not displaying on eligibility	DHS	Resolved	P3
RIB-7667	L1B - Application Error	HSRI	Closed	P3
RIB-7659	No CCAP needs present	DHS	Resolved	P3
RIB-7658	L1B - Application Error Page	HSRI	Closed	P3
RIB-7656	Unearned Income not Reflecting in Elig	DHS	Resolved	P3
RIB-7653	L1B - Potential HIPAA Issue	HSRI	Cancelled	P3
RIB-7641	CCAP Provider Portal: Certificate Summary	DHS	Resolved	P3
RIB-7639	Cannot update Account Number for Direct	DHS	Resolved	P3
RIB-7617	User is unable to mark appointment as a	DHS	Resolved	P3
RIB-7616	Parent: 2017 enrollment not appearing	HSRI	Closed	P3
RIB-7608	CCAP batch dates are incorrect	DHS	Resolved	P3
RIB-7604	APTC is showing up as \$0.00 in Filing Unit	HSRI	Closed	P3
RIB-7587	Parent: Incorrect Eligibility	HSRI	Closed	P3
RIB-7586	Social Worker Unable to Pull Tasks from	DHS	Resolved	P3
RIB-7580	CLONE - No SER Error on Run EDG	DHS	Resolved	P3
RIB-7579	Interface 5 Severe Error End-of-File: No	DHS	Resolved	P4
RIB-7567	L1B - 2017 Enrollment Issue	HSRI	Closed	P3
RIB-7559	Duplicate SSN	DHS	Resolved	P3
RIB-7558	PCPA - Re-run eligibility on Potential PCPA	EOHHS	Resolved	P3
RIB-7543	Customer ineligible due to Immigration	HSRI	Resolved	P3
RIB-7541	10/01/2016- 10/31/2016 Benefit Period	DHS	Resolved	P3
RIB-7531	CLONE - Restricted MAGI benefits due to	DHS	Resolved	P3
RIB-7526	Newborn added to the account but not	HSRI	Resolved	P3
RIB-7522	Social security benefit-claim number does	DHS	Resolved	P3
RIB-7512	incorrect income used for 2017 eligibility	HSRI	Closed	P3
RIB-7509	CLONE - Redetermination Packet is not	DHS	Resolved	P3
RIB-7503	L1A Ticket Account: 235017	HSRI	Resolved	P3
RIB-7501	MAGI plans cost money when they should	HSRI	Resolved	P3
RIB-7499	LTSS - Cost of Care Incorrect for two	EOHHS	Resolved	P3
RIB-7497	Failed Alien Status Requirement	HSRI	Resolved	P3
RIB-7487	Interface 5 Severe Error Name Validation	DHS	Resolved	P3
RIB-7442	unable to enroll children in NHP	DHS	Resolved	P3
RIB-7432	Magnifying glass search brings up multiple,	DHS	Cancelled	P4
RIB-7430	Documented QHP immigrant not receiving	HSRI	Closed	P3
RIB-7422	L3 - APTC is no longer showing in	HSRI	Closed	P3
RIB-7392	In correct data in batch summary table for	Deloitte	Resolved	P3
RIB-7385	Customer has no CWILO or change	HSRI	Resolved	P3

RIB-7374	<a href="#">Father not deceased, but monthly notices</a>	HSRI	Resolved	P3
RIB-7367	<a href="#">Benefit Determination Letter is displaying</a>	DHS	Resolved	P3
RIB-7361	<a href="#">can not schedule appointment due to</a>	DHS	Resolved	P3
RIB-7342	<a href="#">Charles F. Reilly, Esq.- Missing Notice</a>	HSRI	Closed	P3
RIB-7318	<a href="#">TANF time clock status is undefined</a>	DHS	Resolved	P3
RIB-7312	<a href="#">DCYF MA - Case in InRhodes not in</a>	DHS	Resolved	P3
RIB-7307	<a href="#">LTSS - Incorrect cost of care application</a>	EOHHS	Resolved	P3
RIB-7305	<a href="#">Interface 1 Severe Error S080 Name</a>	DHS	Resolved	P4
RIB-7303	<a href="#">CCAP Provider Portal: Provider ID 23580 -</a>	DHS	Resolved	P3
RIB-7267	<a href="#">LTSS - Should not have home maintenec</a>	EOHHS	Resolved	P3
RIB-7253	<a href="#">CCAP Worker Portal: eligibility status in</a>	DHS	Resolved	P3
RIB-7242	<a href="#">L2 - Household showing incorrect APTC</a>	HSRI	Resolved	P3
RIB-7231	<a href="#">L3 Ticket Account: 518318313</a>	HSRI	Resolved	P3
RIB-7222	<a href="#">Clarification requested on names between</a>	HSRI	Closed	P3
RIB-7210	<a href="#">L1B - 2017 Enrollment Issue - Invalid</a>	HSRI	Resolved	P3
RIB-7208	<a href="#">Appeals - 226935 - Unable to grant SEP</a>	HSRI	Resolved	P3
RIB-7203	<a href="#">Recalculated APTC error</a>	HSRI	Resolved	P3
RIB-7175	<a href="#">L1B - Invalid Eligibility</a>	HSRI	Resolved	P3
RIB-7171	<a href="#">RS - Notices need to be addressed to</a>	EOHHS	Resolved	P3
RIB-7165	<a href="#">Retro NLE Term</a>	HSRI	Cancelled	P3
RIB-7159	<a href="#">L1B - 2017 No Eligibility in Customer Portal</a>	HSRI	Resolved	P3
RIB-7154	<a href="#">Business Rule/Validation error or at</a>	DHS	Resolved	P3
RIB-7152	<a href="#">The scripts for the CCAPF 104 Record</a>	DHS	Resolved	P3
RIB-7148	<a href="#">L1B - Display Issue</a>	HSRI	Resolved	P3
RIB-7141	<a href="#">L1B - Duplicate Account w. SSN Error +</a>	HSRI	Resolved	P3
RIB-7125	<a href="#">Reset Password functionality in CCAP</a>	DHS	Resolved	P3
RIB-7122	<a href="#">SSP Direct Deposit Not There</a>	DHS	Resolved	P3
RIB-7113	<a href="#">Failing for alien information. Client is US</a>	DHS	Resolved	P3
RIB-7108	<a href="#">CCAP Provider Portal: increase time</a>	Deloitte	Cancelled	P3
RIB-7107	<a href="#">Apply missing APTC - 2017</a>	HSRI	Closed	P3
RIB-7105	<a href="#">L1A Ticket Account: 505317545</a>	HSRI	Closed	P3
RIB-7104	<a href="#">SSP Not Issued</a>	DHS	Resolved	P3
RIB-7102	<a href="#">Wrong circumstance start/change date on</a>	DHS	Resolved	P3
RIB-7101	<a href="#">CLONE - Unable to perform MCI clearance</a>	DHS	Resolved	P3
RIB-7095	<a href="#">ED Team to Clean-up Data where LOC</a>	Deloitte	Cancelled	P3
RIB-7092	<a href="#">Parent: RCA - Password Resets Issues</a>	HSRI	Closed	P3
RIB-7091	<a href="#">L1B - DC Table Deletion Requests</a>	HSRI	Resolved	P3
RIB-7076	<a href="#">APTC amounts are incorrect for single-</a>	HSRI	Resolved	P3
RIB-7073	<a href="#">Customer portal is not in sync with worker</a>	HSRI	Resolved	P3
RIB-7067	<a href="#">"Invalid Rollback Code:" Exception for SDX</a>	EOHHS	Resolved	P3
RIB-7051	<a href="#">can not end/ close old RIW employment</a>	DHS	Cancelled	P3
RIB-7050	<a href="#">PEV dry run: Accounts with the death task</a>	Deloitte	Cancelled	P3
RIB-7028	<a href="#">Medicaid coverage End date is displayed</a>	HSRI	Resolved	P3
RIB-7026	<a href="#">Groundwork Providence - reopen closed</a>	HSRI	Closed	P3

RIB-7020	L2 - Customer unable to complete	HSRI	Closed	P3
RIB-7013	Scripts to update and rerun the CCAPF	DHS	Resolved	P3
RIB-6995	Apply UNION DUEs and Pac amount	DHS	Resolved	P3
RIB-6993	APTC Eligible Customer shows no APTC	HSRI	Resolved	P3
RIB-6988	Update billing records where benefit amt =	DHS	Resolved	P3
RIB-6980	PEND segments being sent on 834 term	HSRI	Resolved	P3
RIB-6974	L2 Ticket Account: 142526	HSRI	Closed	P3
RIB-6971	Block execution for payment updates	DHS	Resolved	P3
RIB-6956	Increment Sequence object in Production	DHS	Resolved	P3
RIB-6950	Update the RCA cases of past issuance as Y	DHS	Resolved	P3
RIB-6932	LOC Validations	Deloitte	Resolved	P3
RIB-6924	L1B - Potential HIPAA Issue	HSRI	Closed	P3
RIB-6921	Application Error when trying to do card	DHS	Resolved	P3
RIB-6909	RIW should be approved from 11/01/2016	DHS	Resolved	P3
RIB-6901	Individuals with same SSN and validated	DHS	Resolved	P3
RIB-6894	RIW Cash assistance benefit max reached -	DHS	Resolved	P3
RIB-6859	L1B - 2017 Enrollment Issue	HSRI	Resolved	P3
RIB-6857	RIW Supplemental Payments Not	DHS	Resolved	P3
RIB-6846	Missing Verification showing incorrectly	DHS	Resolved	P3
RIB-6844	NAVIGATOR 2017 Enrollment Issue - Enroll	HSRI	Resolved	P3
RIB-6835	L1B- Member lost coverage and is now	HSRI	Closed	P3
RIB-6833	L3 Ticket Account: 159500	HSRI	Closed	P3
RIB-6822	L1B - Application Error Page + Unable to	HSRI	Resolved	P3
RIB-6818	IE APP ONLINE DEV needs to have access	DHS	Resolved	P3
RIB-6814	Increment Sequence Objects	DHS	Resolved	P3
RIB-6813	Open BI CCAP BILLING triggers for half of	DHS	Resolved	P3
RIB-6812	Gather Stats for Tables	DHS	Resolved	P3
RIB-6793	PEV dry run: Income display issue. Income	DHS	Resolved	P3
RIB-6786	Import CCAP Tables from Production to SIT	DHS	Resolved	P3
RIB-6738	Unable to register a new app for SNAP	DHS	Resolved	P3
RIB-6729	Application Error Page	HSRI	Resolved	P3
RIB-6718	Display Incorrect	DHS	Resolved	P4
RIB-6697	unable to get correct results for SNAP for	DHS	Resolved	P3
RIB-6665	Application error in he wrap up eligibility	DHS	Resolved	P3
RIB-6651	History Runtime Error/Cannot Find T	DHS	Resolved	P3
RIB-6646	No Eligibility in Customer Portal	HSRI	Resolved	P3
RIB-6644	Oops Error Message	HSRI	Closed	P3
RIB-6635	this is change request for alien sponsor	DHS	Cancelled	P4
RIB-6618	Incorrect elig for MA Flex	DHS	Resolved	P3
RIB-6615	application error page when click on	DHS	Resolved	P3
RIB-6599	Application Error Page	HSRI	Resolved	P3
RIB-6598	LTSS - Eligibility LOC Auth Periods are	EOHHS	Cancelled	P3
RIB-6593	Unable to do intake - loop with Application	DHS	Resolved	P3
RIB-6591	Duplicate subscriber in NFP	HSRI	Closed	P3

RIB-6589	<a href="#">Business Rule/Validation error or on incorrect FPL</a>	DHS	Resolved	P3
RIB-6582	<a href="#">SNAP case does not find child elig-says on</a>	DHS	Resolved	P3
RIB-6562	<a href="#">Cannot move past EBT screen to finalize</a>	DHS	Resolved	P3
RIB-6556	<a href="#">STOPB for regular mass update batch job</a>	Deloitte	Resolved	P3
RIB-6552	<a href="#">Apply Insert statements for</a>	DHS	Resolved	P3
RIB-6541	<a href="#">Multiple Subscriber Assignment</a>	HSRI	Resolved	P3
RIB-6540	<a href="#">ssp benefits not deposited into ank</a>	DHS	Resolved	P3
RIB-6536	<a href="#">Invalid work participant code error -</a>	DHS	Resolved	P3
RIB-6532	<a href="#">ErrorNo Payee exists for GPA - Bridge For</a>	DHS	Resolved	P3
RIB-6530	<a href="#">MMIS and Bridges Disconnect</a>	DHS	Resolved	P3
RIB-6529	<a href="#">Unable to Locate Task in Bridges</a>	HSRI	Resolved	P3
RIB-6528	<a href="#">Unable to process redetermination for</a>	DHS	Resolved	P3
RIB-6526	<a href="#">unable to end hardship due to loading</a>	DHS	Resolved	P4
RIB-6521	<a href="#">adding child to case</a>	DHS	Resolved	P3
RIB-6512	<a href="#">SEP task did not update in both tables</a>	HSRI	Cancelled	P3
RIB-6509	<a href="#">L1A Ticket Account: 517538224</a>	HSRI	Cancelled	P3
RIB-6505	<a href="#">Incorrect Eligibility</a>	HSRI	Closed	P3
RIB-6500	<a href="#">DPR Sheet Metal Company - Broker not at</a>	HSRI	Closed	P3
RIB-6494	<a href="#">City Personnel, Inc. - Broker not at carrier</a>	HSRI	Closed	P3
RIB-6485	<a href="#">Denied 2016 APTC due to FTR</a>	HSRI	Closed	P3
RIB-6484	<a href="#">Minor Parent on SSI denied for CCAP, RIW</a>	DHS	Resolved	P3
RIB-6474	<a href="#">Error: 9005 - Have to clear MCI task</a>	DHS	Cancelled	P3
RIB-6471	<a href="#">LTSS - Cost-of-care adjustments for prior</a>	EOHHS	Cancelled	P3
RIB-6470	<a href="#">Business Rule/Validation error or on SSCN</a>	Deloitte	Resolved	P3
RIB-6466	<a href="#">SSP checks for SSI recipients are not being</a>	DHS	Resolved	P3
RIB-6445	<a href="#">hardship is required for case 524725548</a>	DHS	Resolved	P3
RIB-6443	<a href="#">cannot deactivate account</a>	HSRI	Resolved	P3
RIB-6432	<a href="#">L1A Ticket Account: 50532</a>	HSRI	Resolved	P3
RIB-6425	<a href="#">Case Causing Business Rule/Validation</a>	DHS	Resolved	P3
RIB-6424	<a href="#">Invalid Eligibility Error 5 Year Bar NOT Met</a>	HSRI	Resolved	P3
RIB-6423	<a href="#">Incorrect Eligibility due to missing tax</a>	HSRI	Closed	P3
RIB-6418	<a href="#">Business Rule/Validation error or</a>	DHS	Resolved	P3
RIB-6413	<a href="#">Incorrectly showing \$0 APTC</a>	HSRI	Resolved	P3
RIB-6412	<a href="#">Business Rule/Validation error or on</a>	DHS	Resolved	P3
RIB-6409	<a href="#">Unable to cancel EBT card and print new</a>	DHS	Resolved	P3
RIB-6408	<a href="#">Error Message: U, Unable to change case</a>	DHS	Resolved	P3
RIB-6397	<a href="#">Individual Information - Run EDG Error</a>	HSRI	Resolved	P3
RIB-6390	<a href="#">Remove Estimated Eligibility End Date</a>	DHS	Resolved	P3
RIB-6388	<a href="#">LTSS - Updated DOB not shown in MMIS</a>	EOHHS	Resolved	P3
RIB-6384	<a href="#">CCAP Eligibility 2 parent household - 1</a>	DHS	Resolved	P3
RIB-6365	<a href="#">Cannot Edit Historical Pay Period</a>	DHS	Resolved	P3
RIB-6362	<a href="#">Ex-Parte Review Details page erroneously</a>	DHS	Resolved	P3
RIB-6359	<a href="#">CCAP Worker Portal: cannot create back-</a>	DHS	Resolved	P3

RIB-6341	L1A Ticket Account: 312422	HSRI	Resolved	P3
RIB-6305	APTC updating to \$0 after selecting a plan	HSRI	Closed	P3
RIB-6293	Customer unable to select plan and finish	HSRI	Resolved	P3
RIB-6289	Cannot Pass Issuance Screen - No SSP	DHS	Resolved	P3
RIB-6287	L3 Ticket Account:503078179	HSRI	Resolved	P3
RIB-6283	Inconsistent FPL values used for eligibility	HSRI	Resolved	P3
RIB-6254	damaged card status not updating in	DHS	Resolved	P3
RIB-6249	GPA Hardship Checks Approved but not	DHS	Resolved	P3
RIB-6201	CCAP: Provider ID 27377 - cannot change	DHS	Cancelled	P3
RIB-6199	TFL Metal Fabrication, Inc. - Clear EIN for	HSRI	Closed	P3
RIB-6191	L1 Ticket account: 254929	HSRI	Resolved	P3
RIB-6187	CCAP: Provider ID 27736 - cannot change	DHS	Cancelled	P3
RIB-6170	Income is not transferring correctly,	HSRI	Closed	P3
RIB-6114	Worker Inbox is allowing 2 Individuals to	DHS	Resolved	P3
RIB-6103	CCAP Provider Portal: add time validation	DHS	Resolved	P3
RIB-6077	Workers should be able to retag lobby	DHS	Cancelled	P4
RIB-6073	SSI: Can't end shelter expense	EOHHS	Resolved	P3
RIB-6071	MCI task is not available in RIBs only in HIX	HSRI	Resolved	P3
RIB-6063	customer has 2 accounts and neither can	HSRI	Closed	P3
RIB-6061	HH not eligible, causing everyone to be	DHS	Resolved	P3
RIB-6056	Household size incorrectly calculated	DHS	Resolved	P3
RIB-6055	LTSS: CSRA mode prompting error when	EOHHS	Resolved	P3
RIB-6010	Searching by SS# brings up cases not	DHS	Resolved	P3
RIB-5984	Direct Deposit Remittance File Format	DHS	Cancelled	P3
RIB-5956	Did not get 10/1 SSP payment of \$39.92	DHS	Resolved	P3
RIB-5954	Auto-Renewal QHP-to-MAGI Numbers	HSRI	Resolved	P3
RIB-5952	Missing verifications - Undefined	DHS	Resolved	P4
RIB-5947	Unable to process dependent who is mom	DHS	Closed	P3
RIB-5937	Repeatedly getting Business	DHS	Resolved	P3
RIB-5924	deceased person is still showing approved	DHS	Resolved	P3
RIB-5917	Unable to find application submitted via	DHS	Resolved	P3
RIB-5908	did not R-doc earned income	DHS	Resolved	P3
RIB-5885	RIW not reading exemption dates for	DHS	Resolved	P3
RIB-5876	can not Access the case due to MCI task	DHS	Resolved	P3
RIB-5872	wrong address appears on GPA check	DHS	Resolved	P3
RIB-5871	Business Rule/Validation error or during	Deloitte	Resolved	P3
RIB-5862	Application Error during Data Collection	Deloitte	Resolved	P3
RIB-5853	Can't move past case change or intake to	HSRI	Resolved	P3
RIB-5849	CP application not adding unknown names	HSRI	Closed	P3
RIB-5842	Data Sync Issue regarding Authorized Rep	HSRI	Resolved	P3
RIB-5837	History Runtime Exception Error on	DHS	Resolved	P3
RIB-5821	Parent: failed alien status	HSRI	Resolved	P3
RIB-5814	Parent: Incorrect Eligibility	HSRI	Closed	P3
RIB-5811	Error:4028	Deloitte	Resolved	P3

RIB-5790	Case Confirmation Page Loop	DHS	Resolved	P3
RIB-5785	Case status shows MCI task with	DHS	Resolved	P3
RIB-5782	Reverting the Masked Back Billing	DHS	Resolved	P3
RIB-5775	Insert GPA Hardship records	DHS	Cancelled	P3
RIB-5774	LTSS - Person is MAGI-LTSS, shouldnot	EOHHS	Resolved	P3
RIB-5768	Missing verification - not getting cleared,	DHS	Resolved	P3
RIB-5767	CCAP Provider Portal: Certificate Summary	DHS	Resolved	P3
RIB-5755	Incorrect Eligibility	HSRI	Closed	P3
RIB-5728	Financial Assistance question not editable	HSRI	Resolved	P3
RIB-5696	Parent: Some HH members missing from	HSRI	Closed	P3
RIB-5685	Snap is penidng and RIW is closed when	DHS	Resolved	P3
RIB-5675	RS - Unable to add TPL for a Child	EOHHS	Resolved	P3
RIB-5674	Cannot get past shelter expense screen	DHS	Resolved	P3
RIB-5664	Error:1008 - No unauthorized benefit	DHS	Resolved	P3
RIB-5639	New application number generated	HSRI	Closed	P3
RIB-5622	RIW hardship case not calculating benefits	DHS	Resolved	P3
RIB-5619	Unable to associate RIW app due to MCI	DHS	Cancelled	P3
RIB-5617	RIW closed for benefit period 11/16 -	DHS	Resolved	P3
RIB-5615	RIW closing one month early	DHS	Resolved	P3
RIB-5603	Cannot update tax status in WP or CP	HSRI	Resolved	P3
RIB-5582	Eligibility based off incorrect income	HSRI	Resolved	P3
RIB-5576	Multiple MCI-ID's for the same social	DHS	Resolved	P3
RIB-5575	Income DataPoint does not clear &	HSRI	Closed	P3
RIB-5562	Barcode during dedicated scanning	DHS	Resolved	P3
RIB-5560	App associated to Case and Case has been	DHS	Resolved	P3
RIB-5556	Case is not closing for a single person	DHS	Resolved	P3
RIB-5555	Conflict needs to be resolved (no conflict)	DHS	Resolved	P3
RIB-5554	Worker unable to remove child	DHS	Resolved	P3
RIB-5514	No sanction for voluntarily quit	DHS	Resolved	P4
RIB-5509	denied cash is being seen as ongoing when	DHS	Resolved	P3
RIB-5502	SNAP elig for Oct should be pending due	DHS	Resolved	P3
RIB-5500	SEP can't be worked	HSRI	Resolved	P3
RIB-5486	Oops on Customer Portal and blank	HSRI	Resolved	P3
RIB-5476	System is unchecking boxes on E-Signature	HSRI	Closed	P3
RIB-5461	Loft LLC - Reopened Group Enrollment	HSRI	Closed	P3
RIB-5453	Alien Details- Leads to application error	DHS	Resolved	P3
RIB-5448	No October SSP payment was issued	DHS	Resolved	P3
RIB-5447	KB - MAGI is getting auto-authorized.	EOHHS	Cancelled	P3
RIB-5438	Error message when searching for MCI	HSRI	Resolved	P3
RIB-5430	Error Msg 4028 on Finalize Elg -cannot	DHS	Resolved	P3
RIB-5429	Filing unit not calculating correctly for Sept	DHS	Resolved	P3
RIB-5425	RIW Employment Plan: closed activities	DHS	Cancelled	P3
RIB-5407	CLONE - Case is showing in the pending	DHS	Resolved	P3
RIB-5395	Alien Task/Data Point was not created for	HSRI	Closed	P3

RIB-5381	LTSS - Need data scripts to insert new 1E	DHS	Resolved	P3
RIB-5360	LTSS SSI Home Maintenance included when	DHS	Resolved	P3
RIB-5342	12 individual ID's for a single person	DHS	Resolved	P3
RIB-5327	RCA - Retro Admin Function	HSRI	Closed	P3
RIB-5309	Batch conversion on 10/17/2016 extended	EOHHS	Closed	P3
RIB-5308	Duplication application seems to have	DHS	Resolved	P3
RIB-5276	RIB is using the wrong dollar amount to	DHS	Resolved	P3
RIB-5266	DHS-2 scanning	DHS	Resolved	P3
RIB-5242	Updating SSA Benefits Status	DHS	Resolved	P3
RIB-5230	Ineligible Error	HSRI	Resolved	P3
RIB-5213	Data-Sync Address correct in WP - has	HSRI	Closed	P3
RIB-5207	Incorrect Eligibility	HSRI	Resolved	P3
RIB-5200	Restricted MAGI benefits due to false	DHS	Resolved	P3
RIB-5034	Income reported to not be pro-rated	DHS	Resolved	P3
RIB-5015	RCA - New or SEP EEs staying in INIATED	HSRI	Resolved	P3
RIB-5009	Data Integrity Issue - INF1 sent NCP for an	DHS	Resolved	P3
RIB-5008	Data Integrity Issue - An Absent parent is	DHS	Cancelled	P3
RIB-4951	Double SNAP benefit issuance	DHS	Resolved	P3
RIB-4897	LTSS - Cost of care is incorrect - Assisted	EOHHS	Resolved	P3
RIB-4879	child names were not displaying in the	DHS	Cancelled	P3
RIB-4865	First of several files requiring data fix to	DHS	Resolved	P3
RIB-4771	RS - Data incorrectly stored in DC	Deloitte	Resolved	P3
RIB-4689	Incorrect eligibility period for previously	DHS	Resolved	P3
RIB-4614	QHP Segment needs to be removed	DHS	Resolved	P3
RIB-4587	Unearned income- Adoption subsidy is	DHS	Resolved	P3
RIB-4529	Wrong benefits being issued by batch job	DHS	Cancelled	P3
RIB-4465	Retro NLE Term	HSRI	Closed	P3
RIB-4326	DCYF MA - Missing SSN Checklist - Valid	EOHHS	Resolved	P3
RIB-4317	Customer with closed HSRI account	DHS	Resolved	P3
RIB-4295	Active Provider FTP Batch(IN-RCVPL-FTP)	Deloitte	Resolved	P3
RIB-4247	RS - Cannot Disenroll Member from	EOHHS	Resolved	P3
RIB-4226	Enrolled Child Doesn't Appear on Batch 9	DHS	Resolved	P3
RIB-4128	MMIS - 1E: Multiple 1Es for the same	EOHHS	Resolved	P3
RIB-4065	LTSS - Business Rule/Validation error or on	DHS	Resolved	P3
RIB-4063	Process pre-conversion Payroll	DHS	Resolved	P3
RIB-4042	MA - 1B00s for QMB cases cutting through	EOHHS	Resolved	P3
RIB-4002	GPA Manual Issuance is required to be a	DHS	Resolved	P3
RIB-3942	DCYF Update FTP Batch Failing (IN-DCFYU-	Deloitte	Resolved	P3
RIB-3941	Case notes showing as gibberish	DHS	Resolved	P3
RIB-3923	Assisted Living "Code 12" from InRhodes	DHS	Resolved	P3
RIB-3918	Application Error after Primary Individual	DHS	Resolved	P3
RIB-3904	income not counted correctly	HSRI	Resolved	P3
RIB-3901	SSP Address needs to be updated back in	DHS	Resolved	P3
RIB-3840	CLONE - Acct 269513 - FMS out of sync	HSRI	Resolved	P3

RIB-3668	<a href="#">Paid accounts that are listed as not</a>	HSRI	Resolved	P3
RIB-3642	<a href="#">The capacity of the provider should be</a>	DHS	Resolved	P3
RIB-3453	<a href="#">30012: Effective date range of child's</a>	DHS	Resolved	P3
RIB-3385	<a href="#">Accounts Missing Enrollment From</a>	HSRI	Cancelled	P3
RIB-3313	<a href="#">RIW Termination Defects - BDN</a>	DHS	Resolved	P3
RIB-3298	<a href="#">Case with Providence address routed to</a>	DHS	Resolved	P4
RIB-3257	<a href="#">User is receiving "Oops Error" after logging</a>	DHS	Resolved	P3
RIB-3196	<a href="#">Edit and Restricted Benefits for Oct thru</a>	DHS	Resolved	P3
RIB-2986	<a href="#">Application date is 9/15 but benefit is</a>	DHS	Closed	P3
RIB-2910	<a href="#">September RIW benefits not received</a>	DHS	Resolved	P3
RIB-2834	<a href="#">Incorrect Phone Number and Mystery Link</a>	HSRI	Resolved	P3
RIB-2780	<a href="#">KB - Child should be receiving RSDI and not</a>	EOHHS	Resolved	P3
RIB-2703	<a href="#">Backup CCAP Payroll Tables</a>	DHS	Resolved	P3
RIB-2344	<a href="#">can not set up employment plan for the</a>	HSRI	Resolved	P3
RIB-2191	<a href="#">Information from External Sources Was</a>	HSRI	Resolved	P3
RIB-2119	<a href="#">Supplements for Manual issuance Errored</a>	DHS	Resolved	P3
RIB-2117	<a href="#">Group Files are not transferred to BCBS</a>	DHS	Resolved	P3
RIB-2094	<a href="#">GPA Checks Potentially going to the</a>	DHS	Resolved	P3
RIB-1938	<a href="#">MA - Termination - Program status set to</a>	EOHHS	Cancelled	P3
RIB-1749	<a href="#">Pending Rent Incorrectly</a>	DHS	Resolved	P3
RIB-1527	<a href="#">Can't Locate the Application</a>	DHS	Cancelled	P3
RIB-1444	<a href="#">Date on Missing Verification page did not</a>	HSRI	Resolved	P3
RIB-1420	<a href="#">Medicaid benefit approved/authorized in</a>	DHS	Cancelled	P3
RIB-1404	<a href="#">KB - case closed for redetermination even</a>	EOHHS	Closed	P3